

# STATEMENT OF QUALIFICATIONS

**Philip S. Jeffrey**

**Certifications:** A+, Network+, MCSE, CCNA, IEEE QA Certified, ACE (Altiris), Impact (TSR)  
**Education;** West Valley College; Electrical Engineering Courses

**Ellis Environmental Services, Inc.** May 2005 to Present ; IT Director

Phil has 35 years in the IT industry. Working at large Fortune 100 companies (IBM, Fujitsu, Nortel) and has experience at several start-up companies. He recently moved from Silicon Valley, Calif. after working in a fast based IT industry for the last 35 years. His depth of knowledge covers Customer Support, Quality Assurance, Field Engineering, Call Centers and Desktop Support.

**Altiris;** May 2004 to April 2005 ; Level 1 Technical Support ; Supported the software customer base with phone, email and chat support.

**CTG Consulting Services;** Jan 2003 to Jan 2004 Sr. System Administrator / Sr. Network Administrator ; Maintained an 8,000 node Cisco based network consisting of (routers, switches, hubs, dial-up). Supported a Sustaining Engineering Lab including all hardware and software configurations (Windows OSes, Unix, Linux based machines)

**IBM Storage Division;** June 2002 to June 2002; Sr. System Administrator / Sr. Network Administrator; Coordinated the installation of system enhancements, upgrades (hardware and software) for PC's, Servers, and Workstations (approx. 8000 machines). Unix, Linux, Solaris, AIX, HP-UX, Microsoft 2000, 2003 Server. Implemented SAN and NAS Fiber Channel Conversions, Provided design, setup and technical support for product demonstrations, Analyzed client issues to determine network problems, malfunctions, security, or software issues in engineering lab.

**Alteon Web Systems / Nortel Corporation;** May 2000 to June 2001; System Sr. Administrator/ Sr. Network Administrator / QA Engineer;  
Designed a multiple vendor hardware and software lab environment to certify 1Gig Copper and Fiber NIC's, did Microsoft WHQL Certifications.

**Amdahl Corporation / Fujitsu Corporation;** May 1986 to May 2000; System Administrator/ QA Engineer ; Relocated multiple data centers hardware and software from one location to another with minimum down time. Moved mainframe data and applications to cluster based technology, SQL server or DB2 based. Designed and implemented a lab network infrastructure to support, test and validate SANS, NAS, NFS, DFS, JFS and SCSI. Designed multi-platform cluster base to test Microsoft and Linux cluster technology. Analyzed lab issues to determine network problems, malfunctions, security or software issues PC, Server, Workstation Support.

**IBM** ; Mar 1978 to Apr 1986; Field Service Engineer; Maintained a field service area that consisted of 100 IBM customers.

**Additional Positions:**

Field Engineer, QA Engineer, Electrical Engineer, Project Leader, Alpha and Beta Software Coordinator, Network Administrator